Retriever Field Service

FIELD SERVICE MANAGEMENT

Retriever's field mobility solutions improve productivity by automating data collection processes for companies with field operations. Retriever offers a suite of 'off-the-shelf' industry specific mobility solutions for field workers in a range of field service industries such as manufacturing, service maintenance, facilities management and utilities. Each solution is highly configurable to ensure it reflects your current field processes. Provide your field workers with the tools necessary to capture complete and accurate information on site. All information is dynamically updated in the office, so your field workers can complete the work faster than ever before.

Retriever Communications

INDUSTRIAL STRENGTH MOBILE APPLICATIONS

EXPERTS IN MOBILE FIELD SOLUTIONS

Guarantees:

1. Lifetime Warranty of Enterprise Apps

Your native App will always run on all mainstream mobile operating systems - whatever they may be.

2. Guaranteed No Data Loss

Data captured in the field is crucial. We guarantee that when using our solution, data cannot be lost.

3. Mobile Apps will Work Out Of Mobile Coverage

All day if required! Retriever App's can work all day out of coverage due to a full and local referential database.

SOLUTION COMPONENTS – RETRIEVER MOBILE

Retriever mobile pushes job and relevant job information to mobile workers

Workflow for completing jobs – managed through custom work forms

Capture Customer Signatures

Enter parts

Manage Assets

Complete Time Sheets

Complete checklists and site risk assessments

Safety checks
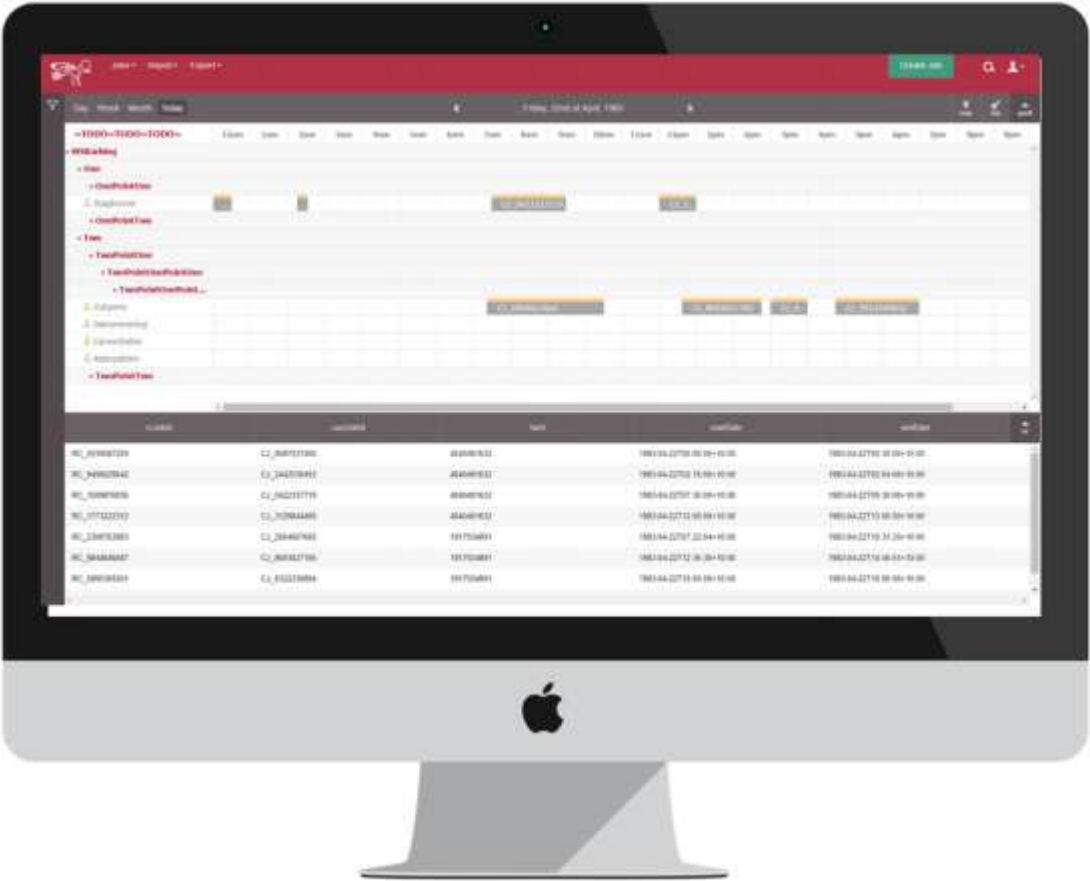
Many more functions which are configurable

Real-time synchronization and encrypted data transfer makes it an ideal solution for managing the mobile field.

SOLUTION COMPONENTS – RETRIEVER SCHEDULE

Assign work and dispatch dynamically out to the field, managed through Retriever's Web 2.0 scheduler.

It provides the technology required for efficient job planning, assignment, update and dynamic field connectivity.
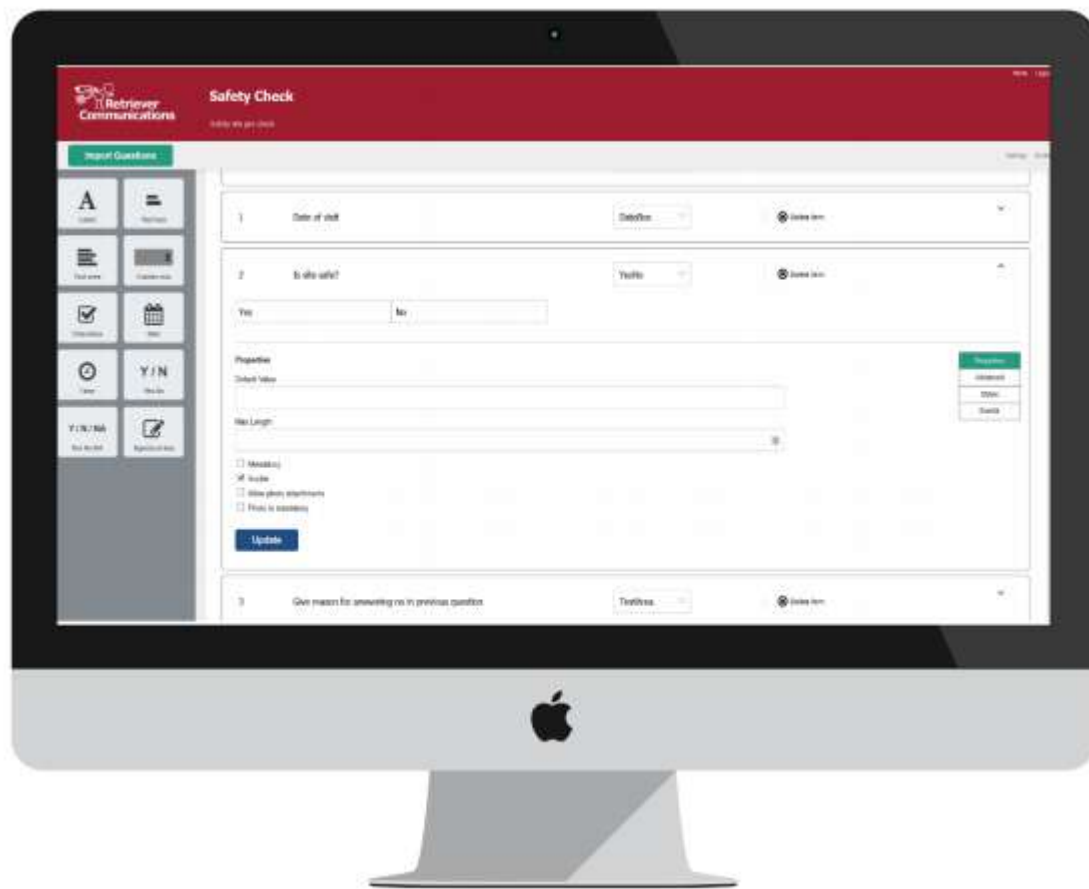

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SOLUTION COMPONENTS – FORMBUILDER

Easily create electronic forms that reflect the exact data your company needs collecting for a specific job type or customer

Save time with the ability to convert Word and Excel documents.

Supports workflow and business logic.

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Retriever Solution Benefits

✓ Proven mobile solutions -enterprise grade, reliable & robust for low risk deployment

✓ Streamline processes – eliminate timely paper form processes in the field

✓ Advanced scheduling -enable effective management of technicians & work orders

✓ View tech location & job status – increase your realtime field visibility & responsiveness

✓ Mobile apps run across mobile platforms -your decisions are not based on hardware

✓ Less admin for technicians – complete more billable hours with less admin to worry about.

✓ Optimize your resources - Improve field worker, equipment & vehicle utilization.

✓ Remove manual job data entry – eliminate time delays & reduce operating costs significantly.

✓ Mandatory data capture – enforcement of data entry boosts compliance & data accuracy

WORKERS

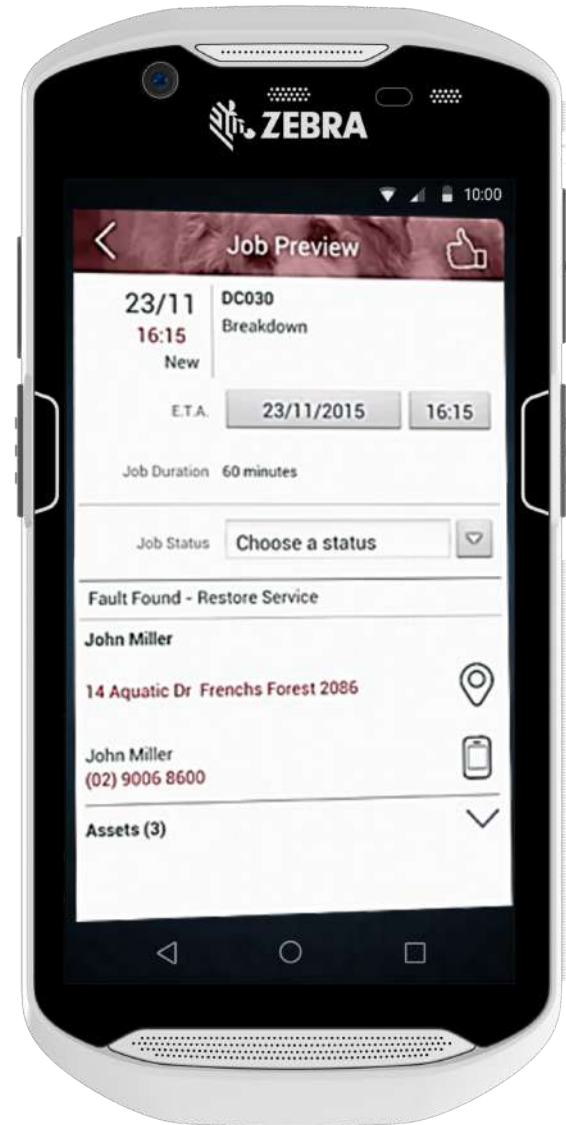## ABOUT RETRIEVER COMMUNICATIONS

With corporate headquarters in Australia and a development and support center in Houston Texas, Retriever Communications has provided field force automation technology internationally since 1996. Retriever's wireless field solutions improve productivity and automate data collection processes for companies with field operations - operating to industries that need industrial, robust solutions.

Our capability, scalability and reliability combined with high quality service standards have allowed us to gain outstanding customer satisfaction ratings. Trust our technology to manage your drivers.

Contact Retriever today to increase your visibility of your technicians working day

Industrial Strength Mobile Applications